

Hair Professional Level 2

Apprenticeship Standard

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Overview



Hairdressers will be able to shampoo and condition hair, cut hair using a range of techniques, style and finish hair to create a variety of looks, and colour and lighten hair for ladies and men. Hairdressers need to be able to carry out consultations with clients, demonstrate the professionalism, values, behaviours, communication skills and safe working practices associated with their role.

Duration:

24 months + 3 months for the End Point Assessment (EPA).

Entry Guidelines:

English & maths at GCSE grade A*-E/2-9 or Functional Skills level 1

N.B. All apprenticeship standards require apprentices to provide evidence of their English and maths grades before they can progress through the Gateway to their End Point Assessment and achieve the apprenticeship qualification.



Hair Professional Level 2

Course Overview

Pre-programme	On Programme Learning covering Skills, Knowledge & Behaviours	Gateway	Independent End Point Assessment
Initial assessment English & Maths	VTCT Diploma in Women's Hairdressing Level 2 (Day release, Conway Park Campus)	English level 1 Maths level 1	Professional Knowledge Test
Skills Scan	Portfolio of evidence to be built during on programme learning	Diploma in Women's Hairdressing Level 2	Observation of practical assessment
Induction with Trainer Assessor	On Programme Assessments & Reviews: 6-8 weekly sessions with Trainer Assessor & 8-10 week Progress Reviews with apprentice and employer	E-portfolio of evidence	Questioning

Course Details

This apprenticeship programme is designed to develop the knowledge, skills and behaviours required to be an effective Hair Professional.

The apprentice's Knowledge element of the course will cover:

Consultation

- lifestyle factors; hair, skin and scalp problems; hair characteristics and classifications; basic structure of hair and skin; the growth cycle of hair; services or products available for use in the salon or for retail; legal responsibilities; salon pricing structures.

Shampoo, condition and treat the hair and scalp

- Products and tools, massage techniques, shampoo and conditioning products.

Cut hair using a range of techniques to create a variety of looks

- Cutting techniques including one length, fringe cutting, precision cutting techniques, scissor over comb, texturising, layering techniques, graduation and clipper work.

Style and finish hair using a range of techniques

- Styling tools and equipment to create a look including blow drying, hair-up styles, setting and dressing, finger drying, plaiting/braiding and twisting and using additional hair.

Colour and lighten hair using a range of techniques

- Woven highlights including T-section, half head, full head using temporary, semi-permanent, quasi-permanent, permanent colour application, and basic colour change (depth and tone) techniques.

Optional units (choose one):

- Perming hair
- Hair relaxing treatments and techniques
- Hair extension services

Behaviours and communication

- Greet clients in a friendly manner, choose the most appropriate way of communicating with clients, establish client expectations and needs.

Safe working practices

- Maintain effective, hygienic and safe working methods, meet legal and organisational requirements, and maintain the client's modesty, privacy and comfort.

Consultation

- Creatively assess the client's requirements; examine the hair, skin and scalp, facial characteristics, lifestyle, advise clients on service or products and hair maintenance.

The apprentice will use the e-portfolio system called OneFile to build a portfolio of work throughout the development stage, which is a key component of End Point Assessment and demonstrates their occupational competency.



Skills & Behaviours

The **Skills & Behaviours** element of the apprenticeship is to be completed with support from a Trainer Assessor making periodic visits to the apprentice in the workplace. The Trainer Assessor will support and guide the apprentice to ensure that they are developing the skills and competency required in accordance with the apprenticeship standard.

The Behaviours & Skills element of the course will include:

- Professionalism and values
- Commitment to quality, a positive attitude and team working, working under pressure, time management and self-management, observing professional ethics.

Gateway

Once the apprentice has completed all the required elements of the apprenticeship and their manager and Trainer Assessor agree that they are ready for the end point assessment, they will progress through the Gateway to undertake their End Point Assessment.

Before progressing to the end-point assessment, apprentices must have:

- achieved Level 2 Diploma in Women's Hairdressing
- achieved level 1 English and maths Functional Skills qualifications
- taken the level 2 English and maths tests (if they haven't already got grades 4-9/A*-C in GCSE)



End Point Assessment

The End Point Assessment must only start once the employer is satisfied that the apprentice is consistently working at or above the level set out in the occupational standard, that means they have achieved occupational competence.

End Point Assessment (EPA) normally takes 3 months to complete and consists of:

1. Professional Knowledge Test
2. Observation of practical assessment
3. Questioning

Assessment Method 1: Professional Knowledge Test

Assessment Method 2: Observation of practical assessment

The observation will take place in the workplace and will last up to six hours whilst the apprentice works on a minimum of two models; the following activities must be observed:

- i. One creative restyle and finish using a minimum of three cutting techniques.
- ii. Two finished looks using a minimum of four techniques:
 1. A blow dry
 2. A hair-up style
- iii. Two colour and/or lightened hair services using a minimum of two products:
 1. One woven highlights
 2. One other colouring technique

Assessment Method 3: Questioning

Questions will cover the reasons for and benefits of using a range of techniques to create the look, the factors that influenced the finished look and advice given to clients.

Grading & Progression



Apprenticeship grading

The available grades for this apprenticeship programme are **Distinction, Pass or Fail.**

Where can apprentices progress to?

The apprentice may choose to progress on to the level 3 Advanced and Creative Hair Professional apprenticeship.

